



Workforce
Experience

Customer Case Study



Better Care for 9 Million Veterans, One Connected Platform

VA utilizes HP WXP Collaboration (formerly Vyopta) to optimize telehealth and virtual services on a FedRAMP-certified cloud.



VA

U.S. Department
of Veterans Affairs

HP WXP Collaboration Technology Insights software helped the U.S. Department of Veterans Affairs (VA) manage and optimize collaboration user experience and technology performance.

Enhanced Virtual Services for Veterans:

- Top-tier virtual health care, education, and other remote services to U.S. Armed Forces veterans
- A platform designed to improve collaboration and communication experiences for VA staff members and nine million enrolled veterans
- Enabling a seamless virtual experience, including telehealth and other essential services to help enhance the VA mission

HP WXP Collaboration delivers unified communications with:

IT Workflow Automation and Monitoring

- Automating key IT processes to detect and resolve technical issues quickly, enhancing user experience
- Preventing potential technical disruptions before they impact users

Data-Driven Decision Making

- Providing analytics and insights on usage and adoption to support strategic decision-making for technology investments

Compliance and Reporting

- Facilitating compliance with often rigid federal requirements and simplifying congressional reporting
- Valuable, real-time analytics for reporting and decision support

Supporting Workforce Engagement and Innovation

- Enhancing VA's ability to drive workforce engagement and innovation
- Enabling VA teams to collaborate effectively and efficiently, whether working remotely or on-site at VA facilities





FedRAMP Certified

As a FedRAMP (Federal Risk and Authorization Management Program) authorized platform, HP WXP Collaboration meets the rigorous standards for security and compliance required for federal agencies with insights to optimize video and voice collaboration environments, ensuring the highest quality communication across the organization.

HP Maintains Trusted Partnership Across U.S. Government Agencies

Other federal agencies utilizing HP WXP Collaboration includes the Centers for Medicare & Medicaid Services, Defense Health Agency, Department of Labor, Federal Reserve System, U.S. Courts, General Services Administration, Social Security Administration, and U.S. Senate.

Learn more at hp.com/wxpcollab.



HP WXP Collaboration delivers unified technology and space insights that help organizations optimize meeting experiences and workplace efficiency.

Legal Disclaimer:

HP WXP Collaboration Space Insights and WXP Technology Insights support Windows®, Linux® and macOS® host environments and Windows, Linux, macOS, iPad®, Android®, and Chrome OS® end-user devices. For more on the system requirements for accessing HP WXP Collaboration, refer to the [Admin Guides](#) or data sheets: [Technology Insights](#) and [Space Insights](#).

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